

# FLORISSANT WSD 2025 Drinking Water Quality Report

## Covering Data For Calendar Year 2024

*Public Water System ID: CO0160175*

**Esta es información importante. Si no la pueden leer, necesitan que alguien se la traduzca.**

We are pleased to present to you this year's water quality report. Our constant goal is to provide you with a safe and dependable supply of drinking water. Please contact JOAN ROOK at 719-238-2260 with any questions or for public participation opportunities that may affect water quality.

### General Information

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791) or by visiting [epa.gov/ground-water-and-drinking-water](https://www.epa.gov/ground-water-and-drinking-water).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV-AIDS or other immune system disorders, some elderly, and infants can be particularly at risk of infections. These people should seek advice about drinking water from their health care providers. For more information about contaminants and potential health effects, or to receive a copy of the U.S. Environmental Protection Agency (EPA) and the U.S. Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and microbiological contaminants call the EPA Safe Drinking Water Hotline at (1-800-426-4791).

### Contaminant Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- **Microbial contaminants:** viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants:** salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- **Pesticides and herbicides:** may come from a variety of sources, such as agriculture, urban storm water runoff, and residential uses.

- **Radioactive contaminants:** can be naturally occurring or be the result of oil and gas production and mining activities.
- **Organic chemical contaminants:** including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and also may come from gas stations, urban storm water runoff, and septic systems.

In order to ensure that tap water is safe to drink, the Colorado Department of Public Health and Environment prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

### Lead in Drinking Water

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. We are responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time.

You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly.

Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact JOAN ROOK at 719-238-2260. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at [epa.gov/safewater/lead](https://www.epa.gov/safewater/lead).

### Service Line Inventory

New state and federal laws require us to inventory all water service lines in our service area to classify the material. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building. If you would like to view a copy of our service line inventory or have questions about the material of your service line, contact JOAN ROOK at 719-238-2260.

### Source Water Assessment and Protection (SWAP)

The Colorado Department of Public Health and Environment may have provided us with a

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Source Water Assessment Report for our water supply. For general information or to obtain a copy of the report please visit [wgcdcompliance.com/ccr](http://wgcdcompliance.com/ccr). The report is located under “Guidance: Source Water Assessment Reports”. Search the table using our system name or ID, or by contacting JOAN ROOK at 719-238-2260. The Source Water Assessment Report provides a screening-level evaluation of potential contamination that *could* occur. It *does not* mean that the contamination *has or will* occur. We can use this information to evaluate the need to improve our current water treatment capabilities and prepare for future contamination threats. This can help us ensure that quality finished water is delivered to your homes. In addition, the source water assessment results provide a starting point for developing a source water protection plan. Potential sources of contamination in our source water area are listed below. Please contact us to learn more about what you can do to help protect your drinking water sources, any questions about the Drinking Water Quality Report, to learn more about our system, or to attend scheduled public meetings. We want you, our valued customers, to be informed about the services we provide and the quality water we deliver to you every day.

## Our Water Sources

Sources (Water Type - Source Type)	Potential Source(s) of Contamination
WELL NO 4 INF GAL (Groundwater UDI Surface Water-Well)	Existing/Abandoned Mine Sites, Pasture / Hay, Deciduous Forest, Evergreen Forest, Road Miles

## Terms and Abbreviations

- **Maximum Contaminant Level (MCL)** – The highest level of a contaminant allowed in drinking water.
- **Treatment Technique (TT)** – A required process intended to reduce the level of a contaminant in drinking water.
- **Health-Based** – A violation of either a MCL or TT.
- **Non-Health-Based** – A violation that is not a MCL or TT.
- **Action Level (AL)** – The concentration of a contaminant which, if exceeded, triggers treatment and other regulatory requirements.
- **Maximum Residual Disinfectant Level (MRDL)** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Contaminant Level Goal (MCLG)** – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum Residual Disinfectant Level Goal (MRDLG)** – The level of a drinking water disinfectant, below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Violation (No Abbreviation)** – Failure to meet a Colorado Primary Drinking Water Regulation.

- **Formal Enforcement Action (No Abbreviation)** – Escalated action taken by the State (due to the risk to public health, or number or severity of violations) to bring a non-compliant water system back into compliance.
- **Variance and Exemptions (V/E)** – Department permission not to meet a MCL or treatment technique under certain conditions.
- **Gross Alpha (No Abbreviation)** – Gross alpha particle activity compliance value. It includes radium-226, but excludes radon 222, and uranium.
- **Picocuries per liter (pCi/L)** – Measure of the radioactivity in water.
- **Nephelometric Turbidity Unit (NTU)** – Measure of the clarity or cloudiness of water. Turbidity in excess of 5 NTU is just noticeable to the typical person.
- **Compliance Value (No Abbreviation)** – Single or calculated value used to determine if regulatory contaminant level (e.g. MCL) is met. Examples of calculated values are the 90<sup>th</sup> Percentile, Running Annual Average (RAA) and Locational Running Annual Average (LRAA).
- **Average (x-bar)** – Typical value.
- **Range (R)** – Lowest value to the highest value.
- **Sample Size (n)** – Number or count of values (i.e. number of water samples collected).
- **Parts per million = Milligrams per liter (ppm = mg/L)** – One part per million corresponds to one minute in two years or a single penny in \$10,000.
- **Parts per billion = Micrograms per liter (ppb = ug/L)** – One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- **Not Applicable (N/A)** – Does not apply or not available.
- **Level 1 Assessment** – A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
- **Level 2 Assessment** – A very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

## Detected Contaminants

FLORISSANT WSD routinely monitors for contaminants in your drinking water according to Federal and State laws. The following table(s) show all detections found in the period of January 1 to December 31, 2024 unless otherwise noted. The State of Colorado requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. Therefore, some of our data, though representative, may be more than one-year-old. Violations and Formal Enforcement Actions, if any, are reported in the next section of this report.

**Note:** Only detected contaminants sampled within the last 5 years appear in this report. If no tables appear in this section, then no contaminants were detected in the last round of monitoring.

<b>Disinfectants Sampled in the Distribution System</b> <b>TT Requirement: At least 95% of samples per period (month or quarter) must be at least 0.2 ppm <u>OR</u></b> <b>If sample size is less than 40 no more than 1 sample is below 0.2 ppm</b> <b>Typical Sources: Water additive used to control microbes</b>						
Disinfectant Name	Time Period	Results	Number of Samples Below Level	Sample Size	TT Violation	MRDL
Chlorine	December, 2024	Lowest period percentage of samples meeting TT requirement: 100%	0	1	No	4.0 ppm

<b>Lead and Copper Sampled in the Distribution System</b> <b><u>Lead and Copper Individual Sample Results</u></b>									
Contaminant Name	Time Period	Tap Sample Range Low - High	90 <sup>th</sup> Percentile	Sample Size	Unit of Measure	90 <sup>th</sup> Percentile AL	Sample Sites Above AL	90 <sup>th</sup> Percentile AL Exceedance	Typical Sources
Copper	06/11/2024 to	0.0632 to 0.659	0.24	10	ppm	1.3	0	No	Corrosion of household plumbing

Lead and Copper Sampled in the Distribution System <u>Lead and Copper Individual Sample Results</u>									
Contaminant Name	Time Period	Tap Sample Range Low - High	90 <sup>th</sup> Percentile	Sample Size	Unit of Measure	90 <sup>th</sup> Percentile AL	Sample Sites Above AL	90 <sup>th</sup> Percentile AL Exceedance	Typical Sources
	06/14/2024								systems; Erosion of natural deposits
Lead	11/15/2024 to 12/11/2024	0 to 44.5	12	10	ppb	15	1	No	Corrosion of household plumbing systems; Erosion of natural deposits
Copper	11/15/2024 to 12/11/2024	0.0029 to 0.254	0.35	10	ppm	1.3	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfection Byproducts Sampled in the Distribution System									
Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	MCL	MCLG	MCL Violation	Typical Sources
Total Haloacetic Acids (HAA5)	2024	2.87	0 to 5	3	ppb	60	N/A	No	Byproduct of drinking water disinfection

Disinfection Byproducts Sampled in the Distribution System									
Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	MCL	MCLG	MCL Violation	Typical Sources
Total Trihalometha nes (TTHM)	2024	44	3.8 to 73	3	ppb	80	N/A	Yes	Byproduct of drinking water disinfection

Summary of Turbidity Sampled at the Entry Point to the Distribution System					
Contaminant Name	Sample Date	Level Found	TT Requirement	TT Violation	Typical Sources
Turbidity	Date/Month: Mar	<b>Highest single</b> measurement: 0.23 NTU	Maximum 1 NTU for any single measurement	No	Soil Runoff
Turbidity	Month: Dec	<b>Lowest monthly</b> percentage of samples meeting TT requirement for our technology: 100 %	In any month, at least 95% of samples must be less than 0.3 NTU	No	Soil Runoff

Radionuclides Sampled at the Entry Point to the Distribution System									
Contaminant Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	MCL	MCLG	MCL Violation	Typical Sources
Combined Radium	2023	1.5	1.5 to 1.5	1	pCi/L	5	0	No	Erosion of natural deposits

Inorganic Contaminants Sampled at the Entry Point to the Distribution System									
Contaminant Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	MCL	MCLG	MCL Violation	Typical Sources
Barium	2024	0.11	0.11 to 0.11	1	ppm	2	2	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride	2024	2.13	2.05 to 2.2	2	ppm	4	4	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories



Inorganic Contaminants Sampled at the Entry Point to the Distribution System									
Contaminant Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	MCL	MCLG	MCL Violation	Typical Sources
Nitrate	2024	0.16	0 to 0.28	3	ppm	10	10	No	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite	2020	0.3	0.3 to 0.3	1	ppm	1	1	No	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

**Fluoride:** This is an alert about your drinking water and a cosmetic dental problem that might affect children under nine years of age. *At low levels, fluoride can help prevent cavities, but children drinking water containing more than 2 parts per million (ppm) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis).* The drinking water provided by your community water system has a fluoride concentration above 2 parts per million (ppm), but below 4 parts per million (ppm). Dental fluorosis, in its moderate or severe forms, may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine years of age should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.

Drinking water containing more than 4 parts per million (ppm) of fluoride (the Colorado Department of Public Health and Environment's drinking water standard) can increase your risk of developing bone disease. Your drinking water does not contain

Inorganic Contaminants Sampled at the Entry Point to the Distribution System									
Contaminant Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	MCL	MCLG	MCL Violation	Typical Sources
<p>more than 4 parts per million (ppm) of fluoride, but we're required to notify you when we discover that the fluoride levels in your drinking water exceed 2 parts per million (ppm) because of this cosmetic dental problem.</p> <p>For more information, please contact us. Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call NSF International at (1-877-8-NSF-HELP).</p>									

Secondary Contaminants**						
<p><b>**Secondary standards are non-enforceable guidelines for contaminants that may cause cosmetic effects (such as skin, or tooth discoloration) or aesthetic effects (such as taste, odor, or color) in drinking water</b></p>						
Contaminant Name	Year	Average	Range Low - High	Sample Size	Unit of Measure	Secondary Standard
Manganese	2020	0.11	0.11 to 0.11	1	ppb	50
Sodium	2024	34.1	34.1 to 34.1	1	ppm	N/A

### Violations, Significant Deficiencies, and Formal Enforcement Actions

### Health-Based Violations

**Maximum contaminant level (MCL) violations:** Test results for this contaminant show that the level was too high for the time period shown. Please read the information shown below about potential health effects for vulnerable populations. This is likely the same violation that we told you about in a past notice. We are evaluating, or we already completed an evaluation, to find the best way to reduce or remove the contaminant. If the solution will take an extended period of time, we will keep you updated with quarterly notices.

**Treatment technique (TT) violations:** We failed to complete an action that could affect water quality. Please read the information shown below about potential health effects for vulnerable populations. This is likely the same violation that we told you about in a past notice. We were required to meet a minimum operation/treatment standard, we were required to make upgrades to our system, or we were required to evaluate our system for potential sanitary defects, and we failed to do so in the time period shown below. If the solution will take an extended period of time, we will keep you updated with quarterly notices.

Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
TOTAL TRIHALOMETHANES (TTHM)	EXCEEDED THE MAXIMUM CONTAMINANT LEVEL	01/01/2024 - 03/31/2024	Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.	88 UG/L	80 UG/L
STORAGE TANK RULE	FAILURE TO INSPECT STORAGE TANK(S) AND/OR FAILURE TO CORRECT STORAGE TANK DEFECTS - F319	04/28/2022 - Open	May pose a risk to public health.	N/A	N/A

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Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
STATE HEALTH DEPT INSPECTION	FAILURE TO CORRECT A SIGNIFICANT DEFICIENCY FOR VIOLATION - T901	08/27/2022 - 10/01/2024	May pose a risk to public health.	N/A	N/A
STATE HEALTH DEPT INSPECTION	FAILURE TO CORRECT A SIGNIFICANT DEFICIENCY FOR VIOLATION - T119	08/27/2022 - 02/16/2024	May pose a risk to public health.	N/A	N/A

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Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
CROSS CONNECTION RULE	FAILURE TO MEET CROSS CONNECTION CONTROL AND/OR BACKFLOW PREVENTION REQUIREMENTS - T901	08/27/2022 - 10/01/2024	We have an inadequate backflow prevention and cross-connection control program. Uncontrolled cross connections can lead to inadvertent contamination of the drinking water. This is due to one or more of the following: We have permitted an uncontrolled cross connection, AND/OR we have installed or permitted an uncontrolled cross connection, AND/OR we failed to comply with the requirements for surveying our system for cross connections, AND/OR we failed to complete the testing requirements for backflow prevention devices or methods, AND/OR we failed to	N/A	N/A

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Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
			notify the State Health Dept of a backflow contamination event.		
CROSS CONNECTION RULE	FAILURE TO MEET CROSS CONNECTION CONTROL AND/OR BACKFLOW PREVENTION REQUIREMENTS - M615	04/28/2022 - 04/18/2024	We have an inadequate backflow prevention and cross-connection control program. Uncontrolled cross connections can lead to inadvertent contamination of the drinking water. This is due to one or more of the following: We have permitted an uncontrolled cross connection, AND/OR we have installed or permitted an uncontrolled cross connection, AND/OR we failed to comply with the requirements for surveying our system for cross connections, AND/OR we failed to complete the testing requirements for backflow prevention	N/A	N/A

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Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
			devices or methods, AND/OR we failed to notify the State Health Dept of a backflow contamination event.		
CROSS CONNECTION RULE	FAILURE TO MEET CROSS CONNECTION CONTROL AND/OR BACKFLOW PREVENTION REQUIREMENTS - M614	04/28/2022 - 04/18/2024	We have an inadequate backflow prevention and cross-connection control program. Uncontrolled cross connections can lead to inadvertent contamination of the drinking water. This is due to one or more of the following: We have permitted an uncontrolled cross connection, AND/OR we have installed or permitted an uncontrolled cross connection, AND/OR we failed to comply with the requirements for surveying our system for cross connections, AND/OR we failed to complete the testing	N/A	N/A

### Health-Based Violations

**Maximum contaminant level (MCL) violations:** Test results for this contaminant show that the level was too high for the time period shown. Please read the information shown below about potential health effects for vulnerable populations. This is likely the same violation that we told you about in a past notice. We are evaluating, or we already completed an evaluation, to find the best way to reduce or remove the contaminant. If the solution will take an extended period of time, we will keep you updated with quarterly notices.

**Treatment technique (TT) violations:** We failed to complete an action that could affect water quality. Please read the information shown below about potential health effects for vulnerable populations. This is likely the same violation that we told you about in a past notice. We were required to meet a minimum operation/treatment standard, we were required to make upgrades to our system, or we were required to evaluate our system for potential sanitary defects, and we failed to do so in the time period shown below. If the solution will take an extended period of time, we will keep you updated with quarterly notices.

Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
			requirements for backflow prevention devices or methods, AND/OR we failed to notify the State Health Dept of a backflow contamination event.		
CROSS CONNECTION RULE	FAILURE TO MEET CROSS CONNECTION CONTROL AND/OR BACKFLOW PREVENTION REQUIREMENTS - M611	04/15/2024 - 04/22/2024	We have an inadequate backflow prevention and cross-connection control program. Uncontrolled cross connections can lead to inadvertent contamination of the drinking water. This is due to one or more of the following: We have permitted an uncontrolled cross connection, AND/OR we have installed or permitted an uncontrolled cross connection, AND/OR we failed to comply with the requirements for surveying our system for cross connections,	N/A	N/A



### Health-Based Violations

**Maximum contaminant level (MCL) violations:** Test results for this contaminant show that the level was too high for the time period shown. Please read the information shown below about potential health effects for vulnerable populations. This is likely the same violation that we told you about in a past notice. We are evaluating, or we already completed an evaluation, to find the best way to reduce or remove the contaminant. If the solution will take an extended period of time, we will keep you updated with quarterly notices.

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Name	Description	Time Period	Health Effects	Compliance Value	TT Level or MCL
			AND/OR we failed to complete the testing requirements for backflow prevention devices or methods, AND/OR we failed to notify the State Health Dept of a backflow contamination event.		

### Additional Violation Information

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Describe the steps taken to resolve the violation(s), and the anticipated resolution date: We have made and maintained a plan to ensure we are meeting regulation. We are currently in compliance.

### Non-Health-Based Violations

These violations do not usually mean that there was a problem with the water quality. If there had been, we would have notified you immediately. We missed collecting a sample (water quality is unknown), we reported the sample result after the due date, or we did not complete a report/notice by the required date.

Name	Description	Time Period
TURBIDITY	FAILURE TO MONITOR AND/OR REPORT	07/01/2024 - 07/31/2024
TOTAL TRIHALOMETHANES (TTHM)	FAILURE TO EVALUATE METHODS TO LOWER DISINFECTION BYPRODUCT LEVELS	08/06/2024 - 11/07/2024
TOTAL TRIHALOMETHANES (TTHM)	FAILURE TO EVALUATE METHODS TO LOWER DISINFECTION BYPRODUCT LEVELS	04/02/2024 - 05/14/2024
PUBLIC NOTICE	FAILURE TO NOTIFY THE PUBLIC/CONSUMERS	06/07/2024 - 08/29/2024
NITRATE	FAILURE TO MONITOR AND/OR REPORT	01/01/2024 - 03/31/2024
LEAD AND COPPER RULE REVISIONS	LSL REPORTING-INITIAL	10/17/2024 - 10/25/2024
E. COLI	FAILURE TO MONITOR AND/OR REPORT	03/01/2024 - 03/31/2024
E. COLI	FAILURE TO MONITOR AND/OR REPORT	02/01/2024 - 02/29/2024
DISINFECTION BYPRODUCTS	FAILURE TO MONITOR AND/OR REPORT	01/01/2024 - 03/31/2024
CROSS CONNECTION RULE	FAILURE TO MEET CROSS CONNECTION CONTROL AND/OR BACKFLOW PREVENTION REQUIREMENTS - M612	04/28/2022 - 04/18/2024
CHLORINE/CHLORAMINE	FAILURE TO MONITOR AND/OR REPORT	07/01/2024 - 07/31/2024

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Name	Description	Time Period
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### Additional Violation Information

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Describe the steps taken to resolve the violation(s), and the anticipated resolution date: The system is under new management and is in process of returning everything to compliance.

### Backflow and Cross-Connection

We have an inadequate backflow prevention and cross-connection control program. Uncontrolled cross connections can lead to inadvertent contamination of the drinking water.

If applicable, we either have installed or permitted an uncontrolled cross-connection or we experienced a backflow contamination event.