

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER FLORISSANT WATER & SANITATION DISTRICT Has Multiple Violations

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated multiple drinking water requirements. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation. The Colorado Department of Public Health and Environment issued an Enforcement Order and Penalty Assessment (Order Number DW.03.23.160175) to our drinking water system on 3/20/2023. The Order requires us to complete corrective actions according to a specific schedule and to notify you of our progress.

VIOLATIONS IDENTIFIED DURING AN INSPECTION

A drinking water inspection performed by the Colorado Department of Public Health and Environment on 3/29/2022 identified significant deficiencies and violations that may pose a risk to public health. We were required to take action to correct these deficiencies and violations; however, we failed to take action by the required deadlines. We also failed to notify you of the inspection violation/situation in a timely manner. This notice was required to have been distributed by 5/28/2022 and repeatedly every three months.

Description of Violation or Deficiency	Required Resolution Date	Steps We Are Taking	Estimated Completion Date
Storage Tank Condition: F319 (Violation) – We failed to correct sanitary defects identified at the finished water storage tank.	8/26/2022	We will repair two bullet holes, recoat the interior, and recoat the exterior of the tank.	The Enforcement Order requires evidence to be sent to the state by 12/31/2023
Storage Tank Inspections: F318 (Violation) – We failed to perform periodic storage tank inspections.	8/26/2022	<i>RESOLVED.</i> We conducted inspections and provided documentation of periodic inspections.	Resolved on 4/28/2022
Recordkeeping: R520 (Violation) – We did not maintain the required records.	8/26/2022	<i>RESOLVED.</i> We developed a recordkeeping procedure.	Resolved on 10/21/2022
Monitoring Plan: R518 (Violation) – We failed to collect total coliform bacteria samples at locations throughout the system.	8/26/2022	<i>RESOLVED.</i> We corrected our sample site locations in our monitoring plan.	Resolved on 10/21/2022
Surface Water Treatment: R529 (Violation) – We are not recording individual filter performance (turbidity) at least every 15 minutes.	8/26/2022	We are required to demonstrate that we are recording this data every 15 minutes.	The Enforcement Order requires evidence to be sent to the state by 6/18/2023

Description of Violation or Deficiency	Required Resolution Date	Steps We Are Taking	Estimated Completion Date
Surface Water Treatment: R532 (Violation) – We were not maintaining (calibrating) our monitoring equipment that we use to measure filter performance (turbidity).	8/26/2022	<i>RESOLVED.</i> We are now calibrating correctly on a weekly basis.	Resolved on 6/24/2022
Surface Water Treatment: T119 (Significant Deficiency) – We incorrectly reported disinfection calculations in our monthly operating reports.	8/26/2022	We are required to correct past operating reports using the correct calculation.	The Enforcement Order requires evidence to be sent to the state by 6/18/2023
Backflow Prevention and Cross Connection Control Program: M610 (Violation) - We failed to develop or implement a written program.	8/26/2022	We are required to develop and implement the program.	The Enforcement Order requires evidence to be sent to the state by 9/16/2023
Backflow Prevention and Cross Connection Control Program: M613 (Violation) - We failed to develop a written annual report.	8/26/2022	We are required to produce annual reports for 2022 and 2023.	The Enforcement Order requires evidence to be sent to the state by 9/16/2023
Backflow Prevention and Cross Connection Control Program: M612 (Violation) - We failed to survey the system for cross connections.	8/26/2022	We are required to survey the system.	The Enforcement Order requires evidence to be sent to the state by 9/16/2023
Backflow Prevention and Cross Connection Control Program: M614 (Violation) – We failed to have our backflow prevention assembly devices tested by a certified technician.	8/26/2022	We are required to demonstrate passing test for all assembly devices.	The Enforcement Order requires evidence to be sent to the state by 9/16/2023
Backflow Prevention and Cross Connection Control Program: M615 (Violation) – We failed to inspect our backflow prevention methods.	8/26/2022	We are required to document inspections of all methods.	The Enforcement Order requires evidence to be sent to the state by 9/16/2023
Backflow Prevention and Cross Connection Control Program: T901 (Significant Deficiency) – We failed to correct/control two cross connections that exist in the treatment plant.	8/26/2022	We are required to correct, control or remove these cross connections.	The Enforcement Order requires evidence to be sent to the state by 9/16/2023

FAILURE TO DEVELOP A SOURCE WATER SAMPLING PLAN

We were required to develop a sampling plan by 2/15/2023 to evaluate our source water for *Cryptosporidium* contamination risk. We did not develop/submit the required plan by the due date. We are required to develop this sampling plan by 4/19/2023 in accordance with the corrective action schedule in the Enforcement Order.

FAILURE TO MONITOR FOR CONTAMINANTS

We did not perform or report the following contaminant monitoring. We are required to develop a standard operating procedure by 4/19/2023 with assigned duties to ensure that the required sampling and reporting is performed on time. We are required to complete all of the following sampling by 6/18/2023 for the current monitoring periods, in accordance with the corrective action schedule in the Enforcement Order.

Monitoring Period	Required Monitoring
January - June 2022	Lead and Copper
July – December 2022	Lead and Copper
Year 2022	Nitrate
Year 2022	Inorganic Chemicals
Year 2022	Fluoride
Year 2022	Volatile Organic Chemicals
Three-Year 2020 – 2022	Synthetic Organic Chemicals

What does this mean?

- Not completing all sampling/testing means that we cannot be sure of the water quality during that time.
- Uncorrected significant deficiencies may allow contamination or disease-causing organisms to enter the drinking water.
- Uncontrolled cross connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water.
- Inadequately maintained storage tanks, identified through inspections, may allow contaminants or disease-causing organisms to enter the drinking water
- **These disease-causing organisms (viruses, parasites, bacteria) can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.**

What should I do?

- **You may want to use an alternative drinking water supply (e.g. bottled). If you have specific health concerns, consult your doctor.**
- If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

For more information, please contact **Steve Beale** at (719) 458-0850 or florissantwater@centurytel.net, or **PO Box 565, Florissant, CO 80816**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: FLORISSANT WSD – PWSID CO0160175

Date distributed: **April 7, 2023**